

GROUPS AND TRAVEL TRADE

RU
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TOURISME

Front cover

Cathédrale Notre-Dame, Rouen, *Optic gothic*,
Benoît Eliot / Octopus

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Rouen revealed: your ultimate Normandy getaway

CLOSE TO PARIS AND EASY TO GET TO!

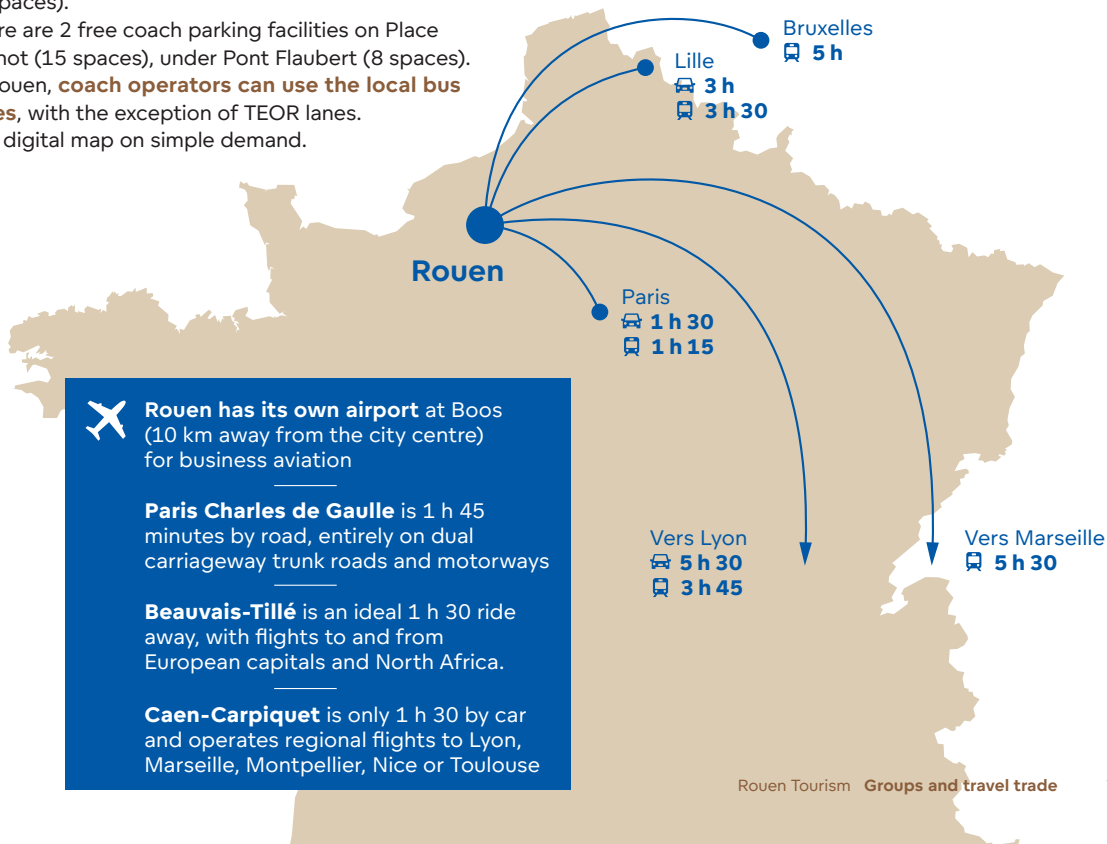
By coach

Free dedicated parking spaces are available to coaches and tour buses.

There are 2 coach drop-off/pick-up locations (maximum 10 minutes) across the city: Place de la Haute Vieille Tour (2 spaces), Quai du Havre (2 spaces).

There are 2 free coach parking facilities on Place Carnot (15 spaces), under Pont Flaubert (8 spaces).

In Rouen, **coach operators can use the local bus lanes**, with the exception of TEOR lanes. The digital map on simple demand.



Rouen has its own airport at Boos (10 km away from the city centre) for business aviation

Paris Charles de Gaulle is 1 h 45 minutes by road, entirely on dual carriageway trunk roads and motorways

Beauvais-Tillé is an ideal 1 h 30 ride away, with flights to and from European capitals and North Africa.

Caen-Carpiquet is only 1 h 30 by car and operates regional flights to Lyon, Marseille, Montpellier, Nice or Toulouse



Group adventures await!

Plan your group holidays, city breaks, guided tours, workshops, cruises and creative activities with us! Our groupes and travel trade team loves organising new adventures in Rouen and ensuring you uncover the highlights and hidden treasures. Your whole holiday will be tailor-made to suit your exact requirements as we can handle everything from accommodation to dining, transportation, and tailored programs for groups of adults, students and corporates. Whatever the size of your group, your interests, duration, location or budget, our group travel experts can build the perfect break for you.

With a team of 30 guides fluent in 10 languages and a network of over 400 partners, Rouen Tourism is geared up to provide you with an inspiring, unforgettable, personalised experience!



Languages spoken by the tour guides





10 reasons to visit Rouen

1

HERITAGE AWAITS AROUND EVERY CORNER!

Rouen is the city with the most listed buildings per inhabitant in France. It boasts a variety of architectural styles from different chronological eras in history. Rouen is an old-world gothic city as showcased by its famous Cathedral, Saint-Ouen Abbey and the elegant Saint-Maclou Church. Gems of Renaissance architecture include the Parliament of Normandy and historical landmarks such as the Gros-Horloge or the Maison Sublime, the oldest Jewish monument in France.



2

UNVEIL JOAN OF ARC'S LEGACY AND RELIVE HER FINAL HOURS

The spirit of the iconic Joan of Arc lives on in Rouen and her legacy can still be seen through key landmarks: the Dungeon of Rouen where she was locked up during her trial, the archbishop's palace, the Place du Vieux-Marché where she was burned at stake for heresy on 30th May 1431. Follow in her footsteps exploring the city centre and visit the Historial Jeanne d'Arc, her trial site turned into an immersive and interactive museum dedicated to her heroic life.

3

JOURNEY INTO THE WORLD OF IMPRESSIONIST ART

A colossal outdoor art haven, Rouen has lured painting maestros like Monet, Pissarro, Gauguin, and Sisley, all captivated by its clear light and ever-shifting landscapes. They immortalised heritage buildings, the lively harbor, winding alleys, and the enchanting Seine Valley. Discover the landscapes that inspired the masters of this captivating art movement. Then, visit the Fine Arts Museum to marvel at renowned masterpieces in the largest collection of Impressionist art in France, outside of Paris. Admission to the museum's permanent collection is free!



Fine Arts Museum



4

TRACE THE LEGACY OF FRENCH LITERARY LEGENDS

Gustave Flaubert, Pierre Corneille, Simone de Beauvoir, Maurice Leblanc, Michel Bussi... The city of Rouen has inspired some of France's most prolific literary legends and you can trace the footsteps of these celebrated authors by visiting their former homes, landmarks and museums, or by romping across the real-life landscapes that inspired their novels on literary guided tours of the city.



5

INDULGE IN A FOOD CULTURE RECOGNISED BY UNESCO

Rouen is the first city in France to be awarded "UNESCO Creative City of Gastronomy" for its culinary heritage and innovation in gastronomy. From the farms and orchards of the Seine Valley to the city's markets and restaurants, soak up the unique way of life reflected in a food culture embracing history, excellence and sustainability with locally produced ingredients and regional specialties.

Panorama of the Sainte Catherine hill, Rouen



VISIT 10 MUSEUMS!

Enjoy the best of Rouen's culture! Plenty of the world-class museums and galleries in the city and the greater metropolitan area offer free access to permanent collections: the Fine Arts Museum, the Ceramics Museum, the "Corderie Vallois" Rope Factory, the Museum of Iron Arts, Le Secq des Tournelles, the Flaubert and Medicine Museum, the Flaubert Pavilion, Corneille's Birthplace, the Pierre Corneille Museum, the Munaé Museum of Education and the Fabrique des savoirs. A great way to learn about a variety of topics!

House of the fields, Pierre Corneille



The Ceramics Museum



6



7

DISCOVER THE NATURAL WONDERS OF THE SEINE VALLEY

Explore the stunning landscapes of the Natural Regional Park des Boucles de la Seine Normande along the river's course. Nature has created a captivating gallery of cliffs, pastures, and orchards. Hiking trails and La Seine à Vélo cycling route showcase diverse landscapes, wildlife, and cultural gems. In the Rouen metropolitan area, three forests hold the national label 'Forêt d'Exception®' from the National Forestry Office.



Port of Rouen

9

TOUR A BUSTLING OPERATIONAL PORT

With a maritime history dating back nearly two thousand years, Rouen has been a pivotal hub of maritime commerce. Today, the port of Rouen stands as Europe's first cereal export port, boasting a vast storage capacity exceeding a million tons. Delve into the heart of the harbor's essential infrastructure and gain insights into maritime trade and activities by joining a captivating guided boat tour.

EXPLORE ROUEN'S INDUSTRIAL HERITAGE

In the nineteenth century, Rouen was a busy clothing manufacturing hub. The textile industry shaped the landscapes and its continuing legacy can be seen today at the Corderie Vallois Museum, where an intact working mill helps to fully immerse visitors into the textile industry. Take a trip to Elbeuf, known as the "city of a hundred chimneys" for a wider view of industrial heritage in the area.



Elbeuf,
the city of
a hundred
chimneys

8

EXPERIENCE ROUEN'S AUTHENTIC AND VIBRANT HEARTBEAT

With a pedestrian shopping area comprising of more than 3,000 stores, Rouen is a shopper's paradise. The first street to become car-free in France in 1971, Rue du Gros-Horloge offers the biggest names in high street retail and many independent shops. Saint-Maclou district plays host to delightful secondhand boutiques and antique dealers, while the covered market of the Halles Agrivin is home to local craft shops, galleries and creative outlets. The lively markets of Place Saint-Marc and of the Vieux-Marché are absolute must-visit destinations for food lovers exploring Rouen!



Gros-Horloge

10

Guided tour

Highlights of Rouen

A guided tour with a local expert is the perfect way to discover the historic heart of Rouen, its architectural splendor, landmarks and attractions. Whether you're a new visitor, or familiar with "the City of a Hundred Spires", guided tours are a wonderful chance to discover the city from a unique perspective, delving into 2000 years of history as well as feeling the vibrant energy of the present in Rouen.

Welcome to Rouen, where history unfolds from the Gallo-Roman era to the modern city along the Seine. This city has not just witnessed but actively played a role in pivotal historical times –from Viking incursions to the imprisonment of **Joan of Arc**, being an inspiration for Impressionists, to enduring bombings in World War II.

This guided tour unveils the splendor of gothic architecture, epitomized by the **Rouen Cathedral**. Its facade, the widest in France, boasts a breathtaking array of statues and intricate stone lace. Just opposite, the majestic **Bureau des Finances** is a fine example of Renaissance style in France, adorned with decorations inspired by Italian art. It was on the first floor of this building that **Claude Monet** set up his easel to paint the famous canvases of the Cathedral.

The tour explores Rue Saint-Romain and the Saint-Maclou district, untouched by bombings and preserving their historical charm. The Place Barthélémy, with the elegant porch of the **Saint-Maclou Church**, is a true gem, as well as the **Normandy Parliament**, now the Palace of Justice –an absolute delight for architecture enthusiasts. No visit to Rouen would be complete without the sight of the city's iconic building: the **Gros-Horloge**, a stunning Renaissance astronomic clock arching over the bustling shopping street. A monument of enduring elegance, sharing stories with each passing generation for the past centuries!

The guided tour provides an opportunity to see the most beautiful **half-timbered facades preserved** in the city. Rouen boasts over 2,000 half-timbered houses, with 200 dating back to the medieval times! Upon reaching the Old Market Square, you'll be captivated by the remarkable **Saint-Joan of Arc Church**. Its strikingly modern design bears a strong resemblance to the form of a sail or the prow of a ship, depending on your perspective. Just outside the church, a large steel cross marks the location of the stake where Joan of Arc was burned in 1431. **This 2-hour guided tour** offers a chance to see the landmarks in a short space of time and grasp the city's fascinating history –an engaging prelude that invites visitors to further wander in Rouen in search of more hidden treasures.

Guided tour from €175 VAT included

IN THE HEART OF THE NORMAN CAPITAL

Rouen's Highlights on an Urban Rally

Discover the city differently! An urban rally in Rouen is an ideal activity to soak up the local culture and explore its must-see sights in a playful, interactive and original way. Participants follow a set of clues to reach various locations, each holding secrets waiting to be uncovered: the majestic gothic Cathedral, the historic Old Market Square and the iconic Gros-Horloge.

Capacity: Minimum 10 people

Price: Starting from €180 VAT included



Full day in Rouen, the Capital of Normandy

10:30 AM: GUIDED TOUR OF THE MUST-SEE SITES

Enjoy an insider's tour with an expert guide to discover the history and culture of Rouen and find out about the hidden secrets, famous stories, significant buildings and the people that made the city. From the Cathedral to the Old Market Square, this enriching cultural tour takes you through some of the city's most notable landmarks and neighborhoods lined up with authentic half-timbered houses. Be ready for insightful anecdotes, quirks, fascinating details for a unique experience of Rouen.

12:30 PM: NORMAN MENU IN A RESTAURANT OF THE OLD TOWN



Museum of Iron Arts, Le Secq des Tournelles

2:30 PM: VISIT A MUSEUM (OF YOUR CHOICE):

• Museum of Fine Arts

Featuring one of France's most prestigious collection of paintings, sculptures, drawing and art the late Middle Ages to the present day.

• Museum of Iron Arts, Le Secq des Tournelles

Home to the world's largest collection of wrought iron signs, keys and locks, as well as jewelry and everyday objects.

• Ceramic Museum

Featuring an exceptional collection of 18th century faience from Rouen.

4:30 PM: END OF THE DAY

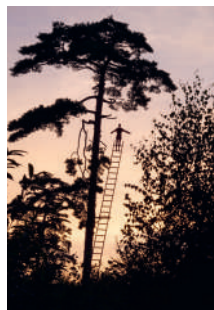
Program available every day except Tuesday

Price: Starting from €45 per person

(VAT included)

Based on 30 people

Your tailor-made trip to Rouen



“OUTSTANDING HERITAGE” TOUR

Thousands of years of stories are told through the rich tapestry of heritage and legacies in various fields: historical, artistic, gastronomic, industrial, and natural. Customised to meet your interests and desires, this tour ensures an immersive and original experience.

A TAILOR-MADE EXCURSION

Whether you plan to spend a half-day, a full day, or a longer stay in Rouen, tours are individually designed and you can fully customise your city exploration based on your preferences.

CUSTOMISE YOUR VISIT WITH À LA CARTE OPTIONS

Enjoy the flexibility of crafting a personalised program where the possibilities are as diverse as your desires. Whether it's exploring the harbour on a boat tour, immersing yourself in the Impressionist treasures at the Museum of Fine Arts, tracing the footsteps of Joan of Arc or indulging in local delicacies—your bespoke adventure awaits!

CUSTOM DAY RATE

Price: Starting from €45 per person
(VAT included)

Based on 30 people

The background is a reproduction of Claude Monet's painting 'Rue Saint-Denis, fête du 30 juin 1878'. It is an Impressionist work characterized by thick, visible brushstrokes and a vibrant, somewhat chaotic color palette dominated by reds, blues, and yellows. The scene depicts a crowded street in Paris during a festival. In the lower center, a figure holds a red and white striped umbrella. To the right, a white sign with yellow lettering is partially visible, reading 'VIN DE' and 'RUE'. The overall composition is dynamic and emphasizes light and color over clear perspective.

A land of creative inspiration

Claude Monet, *Rue Saint-Denis, fête du 30 juin 1878*
Rouen Museum of Fine Arts

A Capital City of Impressionism

BIRTHPLACE OF IMPRESSIONISM

In the Impressionists' footsteps

Throughout its rich history, Rouen and the Seine Valley have been a magnetic force for talented artists. Masters such as Monet, Pissarro, and Sisley transformed Rouen into an Impressionist haven. Walk in the footsteps of these impressionist artists and experience the enchanting allure of Rouen's sky, the dance of clouds, the reflections on the Seine, and the ever-shifting light on Notre-Dame Cathedral's facade.

Guided tour starting from €175 (VAT included)

ROUEN'S IMPRESSIONIST COLLECTION

Masterpieces at the Museum of Fine Arts

Rouen proudly houses the second-largest Impressionist collection in France. From the mystical Rouen Cathedral to the serene landscapes along the Seine, the sites immortalised by Monet, Pissarro, Sisley, Caillebotte, and Renoir are plentiful. Stroll through exceptional galleries and admire masterpieces where breathtaking lights and colors converge to create an immersive visual symphony.

Guided tour starting from €175 (VAT included)



ROUEN THROUGH THE EYES OF MONET, PISSARRO, AND CO

Stroll along the streets that inspired the masters of Impressionism and admire the artworks at the Museum of Fine Arts

A land of inspiration and experimentation, Rouen attracted numerous artists in search of new motifs. Monet transformed the Cathedral into an artistic icon, Pissarro was fascinated by the booming industry, while Gauguin turned his gaze toward nature and his family. Accompanied by a guide, walk in their footsteps and discover Rouen through their canvases before admiring the Impressionist masterpieces at the Museum of Fine Arts—the largest collection after Paris.

Guided tour starting from €175 (VAT included)

IN THE STYLE OF MONET

Exclusive Art Tour and Workshop

Embark on a unique artistic adventure facing the Cathedral, where you can delve into Claude Monet's world. During this exclusive workshop held in his former private studio, try your hand at capturing the Cathedral's beauty in your own masterpiece. Learn Monet's painting techniques and let the historic atmosphere inspire your creativity.

Capacity: Maximum 15 people

Price: Starting from €510 (VAT included)



IMPRESSIONIST RIVER CRUISE

A scenic boat ride from Rouen to La Bouille

To broaden your exploration of the area, board "the Escapade" and discover the landscapes of the Seine Valley between Rouen and La Bouille. Gain an in-depth insight into the lives and work of the Impressionist masters such as Monet, Sisley, Lebourg, as you glide through the landscapes that inspired them.

Capacity: Minimum 15 people

**Price: Starting from €1495 (VAT included)
(excluding meals)**

A land of literary inspiration

GUSTAVE FLAUBERT

A local Child

On the footsteps of a famous Rouen writer Gustave Flaubert was born in Rouen in 1821 into a bourgeois family. His life was entirely devoted to literature. A city dear to his heart, Flaubert writes extensively about Rouen in his books and invites you, with *Madame Bovary*, to discover 19th century Rouen. In homage, the city erected a monument in 1890 to celebrate the writer's legacy.

Guided tour starting from €175 (VAT included)

THE CORNEILLE IN ROUEN

Literature and matrimonial history

Accompanied by our guide, follow in the footsteps of the illustrious members of this Rouen family. In the Corneille family, you will find: Pierre, known as "the Great Corneille," his younger brother Thomas—both academicians!—their nephew, Fontenelle, and their so-called "false niece," Catherine. The presence of the Corneille brothers in Rouen has marked the city's cultural history, making Rouen an important hub for classic French literature.

Guided tour starting from €175 (VAT included)



CELEBRITIES OF ROUEN

Meet those who shaped History

Discover the most famous characters of Rouen! Throughout the centuries, numerous men and women have left their mark on the city, contributing to shaping its unique heritage and legacy. Their memory endures through the places they frequented, the works they created, and the imprint they left in the hearts of the people of Rouen.

Capacity: Maximum 10 people
Rally starting from €180 (VAT included)



Awakening the senses

THE CATHEDRAL WITH YOUR SENSES

A sensory visit to experience

What if we told you to take a mirror and some chalk to visit the cathedral? This tour appeals to your senses and reveals even more of the beauties of Rouen's cathedral. Feel the vertigo of its vast dimensions, soak in the resonance of its acoustics, and experiment with the principles of its Gothic architecture.

Capacity: Maximum 20 people

Guided tour starting from €190 (VAT included)



MAGICAL ROUEN

Abracadabra

Your guide is a magician. You will dive with him into the history of his family and relive Rouen's past through the eyes of his ancestors. Magicians, jugglers, and street performers will lead you through the city's history—from the construction of its castles to medieval festivals and court life—all enhanced by instructive and participatory magic tricks.

Capacity: Maximum 20 people

Guided tour starting from €175 (VAT included)



TREASURE HOUSES OF ROUEN

Pay close attention to your surroundings!

Explore the heart of Rouen through an entertaining observation game that invites participants to discover the city's heritage homes. Beyond the bustling streets, squares, and landmarks, these distinctive residences, built in wood, stone, or brick, hold unique stories and architectural charm.

Capacity: Minimum 10 people

Rally: Starting from €180 (VAT included)



HANDS IN CLAY

Introduction to pottery in a historical place!

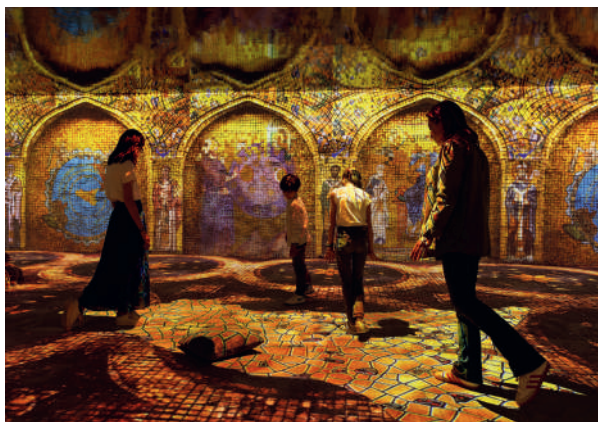
Witness the eerie charm of Aître Saint-Maclou as you gaze upon the haunting decorations of this 16th-century ossuary, which has evolved with time into a cemetery, a school and a living space. Your knowledgeable guide will reveal the fascinating transformations this heritage gem has undergone. Following that, delve into the Gallery of Fire Arts for a hands-on introduction to clay modeling under the guidance of a passionate artisan.

Duration: 1h for the guided tour + 1h ceramic workshop

Capacity: Maximum 20 people

Price: Starting from €24 per person (VAT included)

Unique Rouen experiences



VIKINGS IN NORMANDY

Craftsmanship in all its finest

Entering the Viking Immersive City means embarking on the adventure of the first Norman Vikings. Thanks to cutting-edge technologies, monumental historical sets, 360° video projections, and 3D spatial sound immersions, you will travel back in time to relive the fascinating story of Rollo and the creation of Normandy.

Audio commented visit, €12,90 per person (VAT included)

Capacity: Maximum 20 people

UNUSUAL CATHEDRAL

The Grand Lady reveals her treasures

Explore areas that are usually inaccessible, such as the baptistery and the crypt of the old Romanesque cathedral. Admire up close the stained glass windows and tombs in the Virgin's chapel, which reveal the hidden secrets of this architectural gem.

Guided tour starting from €175 (VAT included)

CULTURE IN MOTION

A sporting discovery of Rouen

Looking for an experience that pushes you beyond your limits? Discover the city by following our coach and lecturer-guide on a brisk, dynamic walk with varied themes, enriched with cultural and historical anecdotes. Depending on your level and preferences, this experience can also be offered as a "Cultural Run" for a more intense sporting challenge.

Capacity: Maximum 15 people

Price: Starting from €180 VAT included

Note: Not available on Thursday mornings and Tuesday afternoons





A journey
through
time

An open-air museum



AÎTRE SAINT-MACLOU AND ITS DISTRICT

Treasures of the Middle Ages

Explore the history of a medieval neighbourhood boasting a remarkable collection of half-timbered buildings and one of the world's most beautiful flamboyant Gothic churches! The journey begins at the forecourt of Saint-Maclou Church, leading you through Rue de Martainville, along the church's northern side to the exquisitely restored Aître Saint-Maclou, a former ossuary. Conclude your exploration on the picturesque Rue Damiette, which has retained its medieval character, where antique shops have replaced the former fabric manufacturers.

Guided tour starting from €175 (VAT included)

LA MAISON SUBLIME

The oldest Jewish Monument in France

Led by an expert guide, this tour is a unique opportunity to explore a distinctive heritage monument—a testament to the Jewish community's presence in Rouen since the 11th century. Unearthed in 1976 beneath the Rouen courthouse courtyard, these vestiges have sparked discussions surrounding their initial function. The secrets of its past—be it a rabbinical school, a private dwelling, or a synagogue—continue to spark discussions surrounding its initial function and captivate the imagination.

Capacity: Maximum 18 people

Price: Starting from €8.50 per person (VAT included)

Visit available only on Tuesdays and Thursdays



SYMPHONY OF BELLS AT THE CATHEDRAL

Heritage and Music

Embark on a journey where the blend of heritage and music creates a unique harmony! On this tour of the Cathedral's Bell Tower, not only will you have the joy of ringing the bells but also meet the skilled carillonneur, responsible for playing the carillon. An inspiring tour that combines the depth of heritage exploration with the magic of musical discovery!

Capacity: Maximum of 17 people

Guided tour starting from €310 (VAT included)

THE EASTERN DISTRICTS OF THE CITY

From Saint-Maclou to the Abbatale Saint-Ouen

Set off on a guided tour of the city's eastern neighborhoods: the Antiquaires quarter, immerse yourself in medieval Rouen, visit L'Abbatiale Saint-Ouen and the City Hall, stroll along Rue Eau de Robec (the former drapers' quarter) and Rue Damiette, explore the church and the Saint-Maclou cloister, and wander along Rue Saint-Romain with its half-timbered houses.

Guided tour starting from €175 (VAT included)



THE LITTLE TRAIN

Exploring the city by a sustainable mobility way

From April to October, the Little Train of Rouen takes you on a discovery of the historic center of Rouen, allowing you to enjoy the city at your leisure.

Panoramic, multilingual (French, English, Spanish, German, and Italian), and equipped with screens, this vehicle is 100% electric and made in France.

45-minute narrated tour

Capacity: Maximum 60 people

Accessible to people with reduced mobility (PMR)

Price: Upon inquiry

THE MONUMENTAL CEMETERY

Intimate encounters with History

Join the tour guide to explore this famous cemetery perched on the northern heights of the city. Dubbed the «Rouen Père Lachaise,» the monumental cemetery offers a panoramic view of Rouen and its steeples, with 22,000 graves sprawling across nearly 10 hectares. Visitors pay tribute to the writer Gustave Flaubert, composer François-Adrien Boieldieu, and artist Marcel Duchamp by visiting their final resting place.

Guided tour starting from €175 (VAT included)

NAMES GALORE

The streetnames and their history

Exploring the city—with your head in the clouds and your nose to the wind—and discovering the names of its streets is another way to tell the story, through the trades of yesteryear and famous personalities.

Guided tour starting from €175 (VAT included)

Joan of Arc: an international symbol of heroism

IN THE FOOTSTEPS OF JOAN OF ARC

An epic journey through her life

Not only a hero, but a martyr and a patron saint, Joan of Arc met her death in Rouen. For a deeper understanding of her story, this tour traces much of it through a few particular heritage sites in the city where «The Maid of Orléans» experienced her ordeal: the Dungeon where she was held captive, Saint-Ouen Abbey, the site of her abjuration, and the Place du Vieux-Marché of course, where she was burnt at the stake in 1431.

Guided tour starting from €175 (VAT included)

This tour is also available in a rally format



EXPLORE THE JOAN OF ARC HISTORIAL

An immersive & digital journey

Located in the archbishop's palace where her trial took place, the Joan of Arc Historial is not a traditional museum. Rather, an immersive, theatre-like experience, where visitors participate in a judicial investigation, walking through medieval corridors recounting Joan's visions, her triumphs, the trial that sealed her fate. Heritage and technology come together to bring history to life in the largest site dedicated to the memory of the young heroine!

Audio-video commented tour

Price : €9 per person (VAT included)

Maximum 20 people

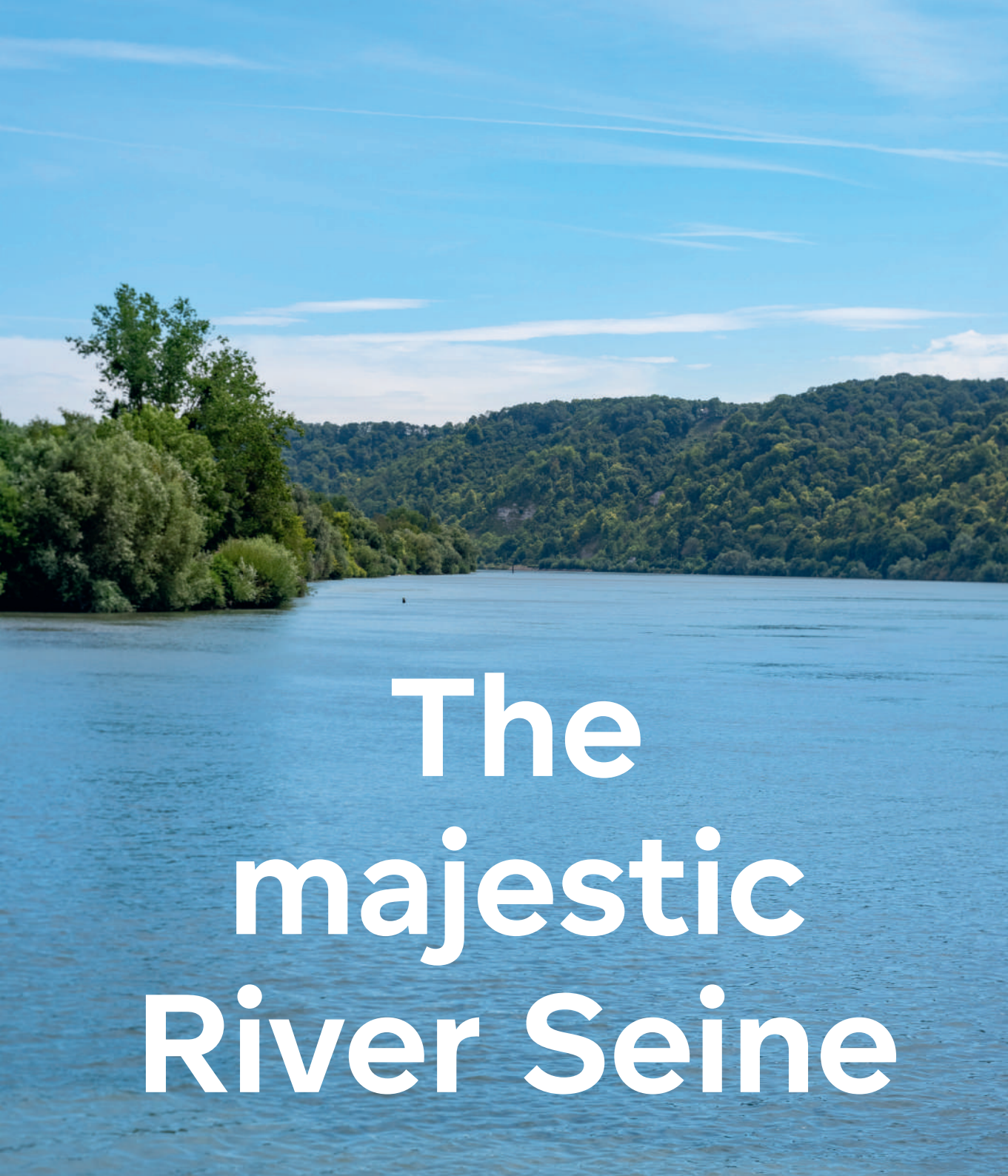
TOUR OF THE KEEP

From Joan of Arc to the Second World War

Accompanied by a mediator, visit the last remnant of the Château de Rouen! Behind the narrow windows and thick walls of this medieval fortress, discover a monument that tells the history of Rouen from Antiquity onwards. Engraved coats of arms, curious inscriptions, mysterious wells—within its smallest corners, the Keep harbors its most fascinating stories: from the passage of Joan of Arc to that of the German army during World War II.

Guided tour €6.50€ per person (VAT included)

Maximum 18 people. Duration: 1 hour



The majestic River Seine

Go with the Seine flow!



THE SCENIC “ROUTE DES ABBAYES”

Sacred heritage of the Seine Valley

Travel from Rouen to Jumièges along the Seine’s meanders, surrounded by forests, meadows, and prestigious abbeys. Visit Saint-Georges Abbey in Saint-Martin de Boscherville, a Romanesque gem in Normandy, along with its 4-hectare monastery garden. Then, explore the majestic ruins of Jumièges Abbey, set against a backdrop of century-old trees.

Guided tour starting from €310 (VAT included)

CYCLING THE “NORMANDY FRUIT TRAIL”

A pedal-powered journey through the orchards

The scenic “Route des Fruits” winds through picturesque orchards showcasing the abundance of fruit farms and local producers. Embark on a cycling journey following the Seine’s meanders to enchanting orchards of the Seine Valley, indulging in the pleasure of savouring a variety of seasonal fruits like currants, plums, or artisanal apple juice along the way.

Capacity: Maximum 15 people

Price: Upon inquiry



THE MONUMENTAL FOREST

Art installations in nature

An exuberant artistic journey through XXL sized contemporary works of art displayed in the forest of Roumare. This tour unravels the artistic narrative behind each masterpiece, sparks profound societal reflections but also explores the rich biodiversity and natural heritage that surrounds the art works.

Until September 20th, 2026

Guided tour starting from €260 (VAT included)



FROM THE SAINT-CATHERINE HILL TO THE HISTORICAL CENTRE

Panoramic by coach and walking tour

Your guide will meet you at your coach. Begin your adventure with a bus ascent to Côte Sainte-Catherine, an iconic panorama offering an unobstructed view of Rouen and the Seine valley. It is here that Claude Monet immortalized the city in his famous paintings. Let yourself be amazed by the sweeping view at your feet—with Notre-Dame Cathedral, the city's rooftops, and the winding Seine—all providing a perfect introduction to Rouen's beauty. After admiring the city from above, descend into the heart of Rouen for a guided tour of its highlights. From the Cathedral to the Old Market Square, wander the cobbled streets of Old Rouen, admire the half-timbered houses, and be carried away by the medieval atmosphere.

Tour: 1 hour by coach and 1 hour on foot

Guided tour starting from €175 (VAT included)



ROUEN, ALONG THE RIVER OF LIFE

Follow the course of water

Rouen flourished along the banks of the Seine, shaped by springs and rivers. Water has bestowed wealth and prosperity upon the city throughout its history. Today, the urban landscape bears the marks of the water's omnipresence. Embark on a journey to discover Rouen's river heritage, from structures built along, or on the Seine to fountains and the remnants of ancient riverbeds crisscrossing the city.

Capacity: Minimum 10 people

Rally starting from €180 (VAT included)

ROUEN WINE TOUR

Vineyards in the heart of the city

Discover the daring adventure of innovative local winemakers! Guided by an expert, the walking tour to the vineyards begins at the train station. Throughout the ascent, explore the evolution of the city and the Mont Fortin neighborhood, passing by the residence of Ferdinand Marrou, the renowned artistic blacksmith. Enjoy breathtaking views of Rouen before meeting the passionate winemakers eager to share their passion, the unique history of wine in Rouen and their viticulture mastery with visitors. Conclude this visit by indulging in a tasting of local specialties!

Capacity: Maximum 25 people

Guided tour starting from €28 per person (VAT included)

Only on Wednesday morning and Saturday after noon



A legacy
of innovation

A glorious industrial past



A BOAT TOUR OF ROUEN'S PORT

Exploring Europe's leading cereal export port

Located 100 km from the coast, Rouen boasts an inland harbour. With a rich history as France's primary port for centuries due to its proximity to Paris, the city offers a vibrant maritime experience. Step aboard a boat to discover the port, observe the dynamic work of individuals along the quays riverbanks. This guided tour provides insights into the port's economic activities, showcasing diverse professions, sea vessels, port terminals, goods and handling techniques.

Capacity: Minimum 30 people

Price: starting from €960 (VAT included)

FABRIQUE DES SAVOIRS

Discover the industrial past

Your guide will lead you to the Fabrique des savoirs, a museum with a unique scenography showcasing nearly 45,000 works, objects, and taxidermied animals. To go further, continue exploring the industrial heritage of this textile town—with the charm of Seine riverside cities, set against white limestone hills and the brick-red hues of its chimneys. Its history will delight you! Factories, mills, woolen cloth, and chimneys—the industrial evolution of Elbeuf will hold no more secrets for you.

Guided tour starting from €260 (VAT included)



COLOURS & FLAVOURS

A feast for the eyes and taste buds!

What do the Confiseurs and the Corderie Vallois have in common? Their buildings once housed old cotton spinning mills from the 19th century.

The Corderie Vallois still operates with machines from the former hydraulic spinning mill. The scent of grease immerses you in the atmosphere!

Continue your visit at the nearby Confiseurs.

Discover the secrets behind the making of apple candies, marshmallows, and chocolates crafted by people with disabilities. At the end of your tour, a tasting session will be offered.

Capacity: Maximum 15 people

Guided tour starting from €120 (VAT included)

Gastronomy, a UNESCO recognition



Rouen, UNESCO Creative City of Gastronomy



ROUEN GOURMET TOUR

A delicious exploration of local heritage and food culture

Epicureans, gourmets, and food enthusiasts, this tour is designed for you! Embark on a flavourful discovery of the city's gastronomic history and culinary delights. This sweet and savoury guided tour features various tastings of local products and engaging anecdotes about the food and dietary habits of the past generations.

Capacity: Maximum 20 people

Guided tour starting from €190 + extra €15 per person for 4 tastings (VAT included)

BEERS AND LEGENDS

Craft beer tasting and Viking tales

Embark on a voyage through time, tracing the footsteps of the first Viking invaders on the Seine to the founding of the Duchy of Normandy. Explore the pivotal role the Vikings played in shaping a territory that would rise to prominence in the kingdom of France. This immersive tour through not only unravels the historical tapestry but also offers a chance to dispel misconceptions about a people whose enduring influence still echoes today. Wrap up the adventure with a cool sip of local Viking-inspired brews in the magnificent ambiance of the Church-Brewery Saint-Nicaise.

Capacity: Maximum 20 people

Guided tour starting from €350 (VAT included)

Available from May to September



WHOLESALE FOOD MARKET TOUR

Explore Normandy's market halls

Ever wondered what goes on behind the scenes of a major wholesale food market? Rouen's Metropolitan National Interest Market opens its doors for an exclusive tour of this significant hub in the food supply chain. Let by an expert guide, discover the market's role in sourcing and distributing local, fresh, quality products all year round. The visit provides a deeper understanding of the local food industry, showcasing the significance of Rouen's wholesale market as the largest in the northwest of France for fruit and vegetables.

Guided tour starting from €260 (VAT included)

Tours available on Wednesday and Thursday morning only

JUMIÈGES: SECRETS OF A CHEF ET ABBEY TOUR

Embark on an epicurean adventure starting with a delectable lunch at l'Auberge des Ruines, crafted by a talented Norman Chef passionate about his homeland. Dive into the captivating history of Jumièges Abbey, an exquisite gem of Norman Romanesque architecture, guided by our expert. Join the Chef, expert in wild-plant based cuisine in the estate's park for a whimsical foraging experience.

Capacity: Maximum 30 people

Guided tour starting from €40 per person

Tour available from April to October, from Tuesday to Saturday







Events

Events 2025

THE TIME OF COLLECTIONS: RECONSTRUCTION...

Until June 2, 2025

The Rouen Normandy Metropolis explores the theme of reconstruction, echoing the commemorations of World War II and the challenges of the post-war period. The Rouen Museum of Fine Arts presents an exhibition dedicated to the 1822 fire of the Rouen Cathedral spire and the debates surrounding the reconstruction of the building, which was long the tallest in the world. This highlight is presented at the Fabrique des savoirs, the Corderie Vallois, the Ceramics Museum, and the Flaubert and History of Medicine Museum.

THE MONUMENTAL FOREST

Until September, 2026

The second edition of this biennial art event is set to unfold amidst the enchanting Roumare forest, in Canteleu. Spanning four kilometers, this distinctive trail encourages participants to explore an array of artworks crafted by visual artists, landscapers, designers, and architects. In the lush surroundings, these creative minds experiment with diverse forms of artistic expression within the green expanses of nature.

LUMINESCENCE: A UNIQUE IMMERSIVE SHOW

Until May 22, 2025

The majestic Rouen Cathedral becomes a breathtaking canvas for a 360° immersive show, blending video mapping, live music, and historical narratives. Vibrate to the rhythm of art and history through this exceptional one-hour performance and rediscover the legend of this iconic Norman heritage building.

THE JOAN OF ARC HISTORIAL CELEBRATES ITS 10TH ANNIVERSARY!

March to December 2025

The Joan of Arc Historial celebrates its 10th anniversary. To mark this event, it reveals itself in a unique way through an audacious, surprising, and engaging program. Reflecting Joan of Arc, an emblematic figure of struggle and justice, several highlights are offered throughout the year, mirroring the values that have driven and animated the Historial since its creation, and even more strongly for the years to come. More than ever open to everyone, discover the Historial as you've never seen it before!



GARDEN GRAINS

17 and 18 May

"Graines de Jardin" transforms Rouen's Botanical Garden into a verdant paradise. Gardens bloom with vibrant flowers, workshops inspire green thumbs, and nature lovers revel in the beauty and tranquillity of this horticultural festival in May.

THE OTHER CORNEILLE: THOMAS CORNEILLE 400TH ANNIVERSARY

April 27, 2025 – January 2026

Maison Pierre Corneille, Petit-Couronne

While the shadow of Pierre Corneille often looms over that of his younger brother, Thomas Corneille, the year 2025 will celebrate his 400th anniversary. He amply deserves that we focus on his work. Indeed, he was a playwright in his own right, he significantly contributed to the French language by collaborating on the writing of dictionaries, and he is a witness to his time through his works.

JOAN OF ARC FESTIVITIES

May 29, 30 and 31

Join the Joan of Arc celebrations, bringing the past to vibrant life! Each year, the city pays tribute to the historic figure who faced trial and execution in 1431. Festivities include a medieval fair, parades, entertainment and performances. A perfect opportunity to soak up the medieval atmosphere, explore ancient streets, visit heritage sites or join a guided tour for a great insight into Joan of Arc's life. Festive moments celebrate traditions and the historical significance of the "Maid of Orléans", but also question her symbolism in modern French society.



CATHEDRAL OF LIGHT: NIGHTTIME PROJECTION

From May 31st to September 27th, at nightfall

discover the nocturnal magic of Rouen Cathedral! Every evening, its Gothic facades come to life with two monumental free sound and light projections. The Butter Tower, the Saint-Romain Tower, and the entire monument become a fascinating experience. This 13th edition first immerses you in a journey to the Viking era, emblematic figures of Normandy, followed by Optic Gothic, a creation by Antoine + Manuel, which invites you to dance in front of a Cathedral more disco than ever. Inspired by Impressionism, Pointillism, and Pop Art, this mesmerizing show takes you on a feast for the senses, in colors and music.

EXPOSITION « MAXIME OLD, HOMME D'INTÉRIEURS »

June 27, 2025 – January 5, 2026

In the 1960s, the decorator Maxime Old was commissioned to furnish Rouen's City Hall and the Halle aux Toiles. Influenced by the Bauhaus, Art Deco, and the Union des Artistes Modernes, Maxime Old was asked to bring some comfort and modernity to the City Hall, whose interior had remained unchanged since the late 19th century. He created one of his most spectacular decors there, for which three years of work were necessary between the commission and the inauguration. Discover the influence of this key figure in art furniture!

VIVA CITÉ

June 27, 28 and 29

Step into the thrilling world of street and performing arts during this 3-day festival renowned across Europe. The streets of Sotteville-lès-Rouen turn into a colossal open-air stage. Day and night, over 60 art companies from around the globe gather in a magical atmosphere, presenting over 200 high-quality free performances for audiences of all ages.

VIKINGS RETURN

June 28 and 29

The Jumièges Abbey, a jewel of Norman heritage and one of the most beautiful ruins in France, will become the theater of an immersive journey into the heart of the history of the Vikings, who profoundly marked Normandy. On the program: a Viking camp, demonstrations of behourd combat, interactive workshops for all ages, a medieval market animated by local artisans, and fun activities like ax throwing. Visitors can also attend an impressive falconry show and enjoy a grand festive banquet. The day will end in beauty with a night show that will bring history to life on the majestic walls of the abbey lodge.

TOUR DE FRANCE: ROUEN – FINISH CITY OF THE AMIENS-ROUEN STAGE

July 8

The Tour de France reaches Rouen as the Stage 4 finish city, linking Amiens to Rouen. Don't miss the excitement as cyclists race through the scenic loops of the Seine before crossing the finish line in Rouen!

VILLAGE OF LA SOLITAIRE DU FIGARO PAPREC

August 30 to September 5

For the second consecutive year, Rouen welcomes the race village, its festivities, renowned skippers, and dozens of boats competing in the famous race. Before setting sail down the Seine toward Le Havre, the sailboats create a spectacular scene along the river. Throughout the week, visitors can enjoy free events on the quays, including sailing initiations and autograph sessions with the skippers. This grand nautical festival is a vibrant celebration of the river!



ROUEN AT THE TABLE!

October 11 and 12

Following the success of its first edition, Rouen à Table! returns, inviting you to celebrate Rouen—recognized as, UNESCO Creative City of Gastronomy. A unique culinary experience where creativity and excellence highlight Norman gastronomy throughout the city. From the gastronomic rally to the grand breakfast, including masterclasses by starred, international, and local chefs, without forgetting the traditional Fête du ventre (Belly Festival). Each moment is crafted to highlight local products, talent, and expertise within an exceptional heritage setting.

Explore more of Normandy





LE HAVRE, MARITIME HAVEN

Explore the city of Le Havre, where modernity meets history in perfect harmony. Designated a UNESCO World Heritage site in 2005, the city centre boasts contemporary architecture, creating a striking contrast with the quaint charm of the waterfront and historic districts. Highlights of your visit include iconic landmarks such as St. Joseph's Church and Notre-Dame Cathedral, along with the scenic beauty of the waterfront, historic docks, and the panoramic views from Sainte-Adresse over the Seine Bay. For an extended outdoor experience, discover the Hanging Gardens located within a former military fort. This lush oasis offers a botanical journey across five continents. Discover Le Havre's thrilling fusion of culture, history, and natural beauty!

FULL-DAY PROGRAM

10 am Guided walking tour of Le Havre

12 pm Lunch in a restaurant with a panoramic view

2:30 pm Guided visit of the Hanging Gardens with access to the greenhouse collection

4:30 pm End of the day

Starting from €55 per person, VAT included (based on 30 people)



THE ALABASTER COAST, FROM HONFLEUR TO ÉTRETAT

Embark on a thrilling voyage through time! Imagine a journey back 1,000 years—your guide turns this fantasy into reality on an immersive adventure. Plunge into the soul of Honfleur, a charming harbour town with picturesque beauty, historic allure, and artistic spirit. Explore iconic monuments that have stood the test of time, get ready to unravel the secrets of the past along this stunning stretch of Normandy's coastline!

FULL-DAY PROGRAM

10 am Walking tour of Honfleur's historic centre

12 pm Lunch in one of our partner restaurants

2:15 pm Scenic bus tour along the Alabaster Coast

Next stop is the town of Étretat to see the iconic towering cliffs that have inspired the greatest artists throughout history.

6:15 pm End of the day

Starting from €52 per person, VAT included (based on 30 people)



GIVERNY ET IMPRESSIONISM ART TOUR

Discover the enchanting Giverny, a haven of creativity and home to the “Musée des Impressionnismes”. Explore the vibrant collection of paintings, drawings, and photographs of artists who shaped the Impressionist movement from the late 19th century to the present day. Explore the pink house with green shutters where Claude Monet established himself and painted his masterpieces. True landscape artist, he created the famous Monet’s Gardens from an abandoned estate, today offering landscapes where flowers, plants, and trees blend harmoniously as a living palette. Each detail is curated, from the shades of colours to the symmetrical arrangements. Contemplation awaits at every twist and turn!

FULL-DAY PROGRAM

10 am Guided tour of the Museum of Impressionism

12 pm Lunch in a traditional restaurant in Giverny

2 pm Visit of the Claude Monet Foundation in Giverny at your own pace (house and gardens)

4 pm End of the day

Starting from €75 per person, VAT included (based on 25 people)



HIGHLIGHTS OF FÉCAMP

Embark on a full day adventure in Fécamp to experience authentic coast life in a fishing town with towering white cliffs as a backdrop. Explore the rich blend of nature, culture, gastronomy, history, and traditions of this maritime haven. Experience the beauty of the rugged scenery surrounding the tranquil town and the warm hospitality of its locals.

FULL-DAY PROGRAM

10 am Visit the Benedictine Palace, an architectural masterpiece inspired by Gothic and Renaissance styles.

12 pm Lunch at a partner restaurant in Fécamp

2:30 pm Guided tour of the “Les Pêcheries, Musée de Fécamp”

4 pm End of the day

Starting from €70 per person, VAT included (based on 30 people)

Contact us!



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OUR RANGE OF SERVICES INCLUDES:

- Local expertise on the destination.
- Tailored offerings that align with your expectations and those of your groups.
- Thoughtfully designed itineraries for groups, blending must-see discoveries with experiential visits.
- A personal and privileged point of contact for smooth coordination.
- High-quality photos of the destination and information documents available to organisers.

We are here to help all year-round.

Our offices are open daily from Monday to Friday, from 9 am to 1 pm and 2 pm to 5:30 pm.



Prices

Our prices include: visits mentioned in the program, meals with beverages, accommodation in a 1/2 double room (for overnight stays), driver's complimentary admission, one complimentary admission per group of 25 paying individuals. Prices are indicated for weekdays, with additional charges applicable on Sundays and public holidays. Indicative prices as of March 1, 2025, subject to potential adjustments during the year. Timings provided are for reference purposes. 1 guide per 30 people.

Our prices do not include: €15 administrative fee for day trips, transportation, personal expenses, cancellation insurance, extra services, and supplements (single room, etc.).

DAY-TRIPS

Name	Base 20	Base 30	Base 40	Base 450	Page
Rouen, the Capital of Normandy	€47	€45	€47	€45	10
Your tailor-made excursion	from €45 per person				11

GUIDED TOURS

Name	Duration	Number of People Max	Price VAT included			Page
			week	Sunday	holidays	
Highlights of Rouen	2h	30	€175	€210	€250	8
In the Impressionists' footsteps	2h	30	€175	€210	€250	13
Rouen Impressionist collection	1h30	30	€175	€210	€250	13
Rouen through the eyes of Monet...	2h	30	€175	€210	€250	13
Gustave Flaubert	2 h	30	€175	€210	€250	15
The Corneille in Rouen	1 h 30	20	€175	€210	€250	15
Unusual Cathedral	2 h	30	€175	€210	€250	18
Aître Saint-Maclou and its District	2 h	30	€175	€210	€250	20
Maison Sublime	1 h	18	€8.50 per person			20
The Eastern Districts of the City	2 h	30	€175	€210	€250	21
Names Galore	2h	30	€175	€210	€250	21
The monumental cemetery	2 h	30	€175	€210	€250	21
In the footsteps of Joan of Arc	2 h	30	€175	€210	€250	22
Tower of the Keep	1 h	18	€6,50 €per personn			22
The scenic «Route des Abbayes»*	4 h	1 bus	€310	€410	€510	24
The Monumental Forest**	2 h	30	€260	€315	€375	24
Rouen panoramic perspectives	2 h	30	€175	€210	€250	25
Rouen wine tour	2h	25	from €28 per person			25
Fabrique des savoirs**	2 h	30	€260	€315	€375	27

*This price does not include entrance fees and speaking rights within the Abbeys.

**This price does not include the guide's travel expenses.

CRUISES

Nom	Duration	Number of People	Price VAT included		Page
			30 to 50 people	51 to 90 people	
Boat tour of the port	1 h 30	up to 90	€960	€1 290	27
			30 to 60 people	51 to 90 people	
Impressionist River Cruise (Rouen – La Bouille-Rouen)	3 h	up to 90	€1 495	€1 670	14

EXPERIENCES & WORKSHOPS

Nom	Duration	Nombre de people	Price VAT included			Page
			Week	Sunday	Holidays	
In the style of Monet	2 h or 3 h	15	€510	€510	€510	14
The Cathedral's majestic heights	1 h 30	15	€190	€230		16
Magical Rouen	2 h	20	€190	€230	€230	16
Hands in clay	1 h	20	€24 per person			17
Vikings in Normandy	1 h 15	20	€12,90 per person			18
Culture in motion	1 h 30 or 2 h	15	€180			18
Symphony of Cathedral bells	2 h	17	€275	€315		21
Historial Joan of Arc	1 h 15	25	€9 per person			22
Cycling Normandy Fruit Trail	5 h 30	15	consult us			24
Colours and savours	2 h 30 to 3 h	30	€120			27
Rouen gourmet tour	2 h	20	€190 + €15 per person (week)			29
Beers and legends	2 h	20	from €350			29
Market discovery tour	1 h 30 to 2 h	30	€220 (Wed.and Thursday mornings)			30
Jumièges, secrets of a Chef***	4 h	30	from €40			30

*** This price does not include beverages nor a guided tour of the Jumièges Abbey.

RALLY

Nom	Duration	Number of People Max	Price VAT included			Page
			Week with guide	Sunday with guide	Holidays	
In the heart of the Capital of Normandy	2h	10	€180	€210	€250	8
Celebrities of Rouen	2 h	10	€180	€210	€250	15
Treasure houses of Rouen	2 h	10	€180	€210	€250	17
Joan of Arc in Rouen	2 h	10	€180	€210	€250	22
Rouen, along the River	2 h	10	€180	€210	€250	25

Special terms and conditions

SERVICES FOR GROUPS, CORPORATES & TRAVEL TRADE

ARTICLE 1

Price per person: The prices specified are inclusive of taxes and exclusive of insurance.

ARTICLE 2

Reservation: Reservation is confirmed and definitive upon the reception of the signed contract, featuring the signed general and specific sales conditions, and a 30% deposit of the total price to Rouen Tourism. In the event of a late reservation, less than 30 days before departure, full payment is required at the time of booking. Any phone or written option is considered an expression of interest and does not constitute a reservation.

ARTICLE 3

Balance Payment: The balance must be settled no later than 30 days before the start of the service. In case of non-compliance with these deadlines, Rouen Tourism reserves the right to declare the contract canceled by the client and to demand, without prior notice, the application of the cancellation penalties specified below.

ARTICLE 4

Cancellation: Any cancellation by the client must be communicated via email and will result in the retention of the following fees:

ARTICLE 5

Liability: The retailer and the organiser are jointly responsible for the delivery of the services outlined in this contract and are obligated to provide assistance to the traveler in distress. In the event of automatic invocation of their liability by the service providers, compensation limits resulting from international conventions pursuant to Article L. 211-17-IV of the Tourism Code shall apply. In the absence of such conventions and notwithstanding bodily harm, intentional damage, or damage caused by negligence, any potential damages are limited to three times the total price of the trip or stay. The client takes responsibility for all damages caused by them. Rouen Tourism has secured an insurance policy with MMA (Mutuelle du Mans Assurances) covering the pecuniary consequences of our Professional Liability in accordance with Ordinance No. 2017-1717 dated December 20, 2017.
Contact: Mrs. Beaufils & Surbled
27, rue Jean Lecanuet – 76000 Rouen
N° SIRET 781 101 852 00015 – Code APE 7990Z
N° IM 076110017. Garantie Financière APST
15, rue Carnot – 75017 Paris

	Individual cancellation	Total group cancellation
More than 30 days before departure	No fees for day trips	€8 per person (day trip) €31 per person (2 days or more)
Between 30 and 21 days before departure	No fees (day trip) 5% of the price per person (stays of 2 days or more)	25% off the total order price
Between 20 and 8 days before departure	€10 per person (day trip) 50% of the total order price (day trip)	50% of the price per person (2 days or more)
Between 7 days and less than 2 days before departure	100% of the price	100% of the total price

In the event of cancellation due to force majeure, deposits received will be refunded, with no provision for compensation. No refunds will be granted should the client interrupt the service.

General terms and conditions

SALE GUIDED TOURS

ARTICLE 1: CONTRACT

1.1 Contract validation

Any telephone or written option is considered as an expression of interest and does not constitute a reservation; only the signed confirmation voucher is valid. Orders placed with Rouen Tourism are firm and definitive only after the return by the Client of the Reservation Contract as well as these general conditions duly signed by the latter.

1.2 Contractual information

The Group Service establishes a reservation contract based on the information provided by the Client, summarizing all the characteristics of the proposed Service. It is up to the Client to ensure that this information is accurate and complete. Any consequence of incomplete, missing, or erroneous information attributable to the Client will be the responsibility of the latter, who cannot seek the responsibility of Rouen Tourism. Any modification of the data provided by the Client may also result in a modification of Rouen Tourism's proposal, unless the latter is forced to cancel its intervention due to the new conditions.

1.3 Number of participants

The number of people per group and per guide is limited to 30 people. This gauge may vary upwards or downwards depending on the type of visit and the nature of the site visited. Beyond the defined number, the reservation of one or more additional guides is mandatory. If the initial number of a group decreases, the cancellation of an additional guide must be made with the Group Service no later than 8 days before the visit. Less than 8 days, Rouen Tourism will necessarily charge for the guide's service. This contract is established for a specific number of people. If the number exceeds the capacity provided by the service, the guide and Rouen Tourism may refuse additional participants, terminate the service contract, or request a supplement.

1.4 Meeting place

The meeting place is set when the contract is established. Therefore, no change can be made by the client without the agreement of Rouen Tourism and the guide.

1.5 Visit conditions

Rouen Tourism is not responsible for the opening of monuments and cannot be held responsible for the consequences of the exceptional closure of any of them. Rain is not a foreseeable element and cannot be considered as a reason for cancellation. Our guides know how to adapt according to weather conditions.

ARTICLE 2: DELAY

The client must present themselves on the specified day, at the times and place mentioned in the contract. In case of impossibility or late arrival, they undertake to notify Rouen Tourism, which reserves the right to cancel the service in case of group delay exceeding 1 hour. In case of delay for a guided tour, the guide can wait up to a maximum of one hour and the tour will be shortened by the time of the delay and the route adjusted by the guide. Thus, the guide will respect their assignment duration. If the group extends beyond the pre-established schedule, in agreement with the guide according to their availability and with the Group Service, Rouen Tourism will charge at least one additional hour and a new invoice indicating the supplement will be sent to the client. After one hour of waiting, without news from the group, the guide's availability ends and the full visit is due.

ARTICLE 3: GUIDES

This contract is signed between the client and Rouen Tourism, which remains the sole interlocutor of the client. The guides working for Rouen Tourism are qualified guides holding a conference guide card and are trained by the Ville et Pays d'Art et d'Histoire

label. The conference guides are employed by Rouen Tourism to perform the service and cannot be taken to task by the client. Rouen Tourism will not accept any disrespect towards its conference guides. In case of rude or insulting behavior, with the agreement of their employer, the guide reserves the right to terminate the visit and in case of interruption of the visit for this reason, no refund will be made to the client. On their side, the guides commit to respecting «the guide's charter» provided to them by Rouen Tourism.

ARTICLE 4: PAYMENT

4.1 Payment before the visit

The payment for the visit must be made at least 8 days before the date of the visit. We will not grant any discount for early payment.

4.2 Late payment penalties

Any payment incident is subject to late payment penalties as well as the fixed compensation for recovery costs of 40 euros provided by law n°2012-387 of March 22, 2012, and the decree of October 2, 2012. The amount of penalties results from the application to the sums due of a rate equal to the interest rate applied by the European Central Bank to its most recent refinancing operation increased by 10 percentage points.

ARTICLE 5: CANCELLATION

Any reserved visit not canceled in writing (email or letter) at least 8 days in advance will be due in full, except in case of postponement or prefectural decree prohibiting travel, or any other administrative decision justifying a case of force majeure. In case of interruption of the service by the buyer, no refund will be made.

ARTICLE 6: COMPLAINT

Any complaint related to the non-performance or poor performance of the contract must be addressed in writing to Rouen Tourism no later than 3 working days following the end of the service.

ARTICLE 7: RIGHTS AND INTELLECTUAL PROPERTY

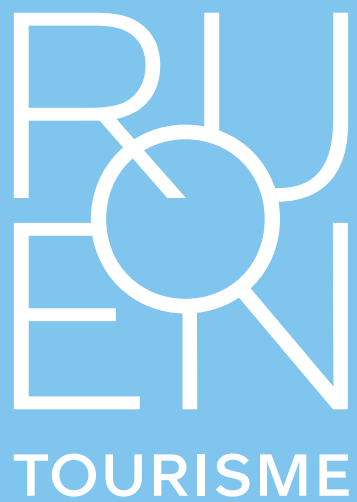
Brands, domain names, products, software, images, texts, or more generally any information subject to intellectual property rights are and remain

the exclusive property of Rouen Tourism seller. No transfer of intellectual property rights is made through these GTC. Any total or partial reproduction, modification, or use of these assets for any reason whatsoever is strictly prohibited. It is also strictly forbidden to record the speech of the conference guides.

ARTICLE 8: PROTECTION OF PERSONAL DATA

In accordance with the Data Protection Act of January 6, 1978, the client has the rights of inquiry, access, modification, opposition, and rectification of personal data concerning them. By adhering to these general terms and conditions of sale, the client consents to Rouen Tourism collecting and using data for the performance of this contract. By entering their email address on the site, the client consents to receive emails containing information and promotional offers concerning products published by Rouen Tourism. The client can unsubscribe at any time. To do so, they just need to click on the link at the end of our emails or contact the data controller at the following address:

accueil@rouentourisme.com



visiterouen.com